

From: Karen Trowbridge <karent@lowelloralsurgery.com>

Date: November 4, 2013 2:43:44 PM EST

To: "BostonsBestBar@aol.com" <BostonsBestBar@aol.com>

Subject: Re: Customer service follow up from October 29th

Dianna,

Tom did an excellent job at our event last week. He was efficient and organized, and interacted well with everyone at the open house. At the end of the night, he cleaned up, and double checked that everything was okay before he left.

It was a pleasure to work with you too, and we will get in touch again before our next event, probably next fall.

Thank you!

Karen