

From: Bruce Hain <bhain@insourceservices.com>

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Tue, Oct 8, 2019 8:35 am

Subject: RE: Customer service follow up from October 4

Dianna,

Kim is phenomenal. She is so pleasant and engaging, and she made my staff feel special in everything she did. I can guarantee that we will try to have her work at any party we have that needs a bartender – she is that special!

I feel so fortunate that I found your company last year.

Best regards,

Bruce

Bruce Hain, President

Insorce Services, Inc.

148 Linden Street | Wellesley, MA 02482

From: Bruce Hain <bhain@insourceservices.com>

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Mon, Aug 27, 2018 4:58 pm

Subject: RE: Customer service follow up from August 23

Donna,

Kim was fantastic. I was incredibly happy with every aspect of your company - from making the initial contact with you to the services provided by Kim. I took you up on your suggestion and we bought glasses instead of renting them, and save significant cost. I would definitely recommend Boston's Best Bartending to anyone who asked me for a recommendation, and will certainly use you for our next party, whenever that is.

Best regards,

Bruce

Bruce G. Hain, President

Insource Services, Inc.

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