

From: "Dilley, Denise" <Denise.Dilley@chicagobooth.edu>

Subject: RE: Customer service follow up from April 28

Date: May 1, 2017 at 12:28:57 PM EDT

To: "BostonsBestBar@aol.com" <BostonsBestBar@aol.com>

Hi Dianna,

I received excellent customer service from Jon. He arrived early (in case there was traffic), and was very pleasant and prepared. It was a pleasure to work with him.

Thank you for pulling this together for us on short notice.

Best,

Denise

Denise Dilley

Associate Director

Alumni Relations – East Coast

The University of Chicago

Booth School of Business

O: +1 212.218.4281

C: +1 917.584.1074