

From: Ellie Gaffney (US) <ellyn.r.gaffney@pwc.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Wednesday, July 5, 2023 at 10:09:29 AM EDT

Subject: Re: Customer service follow up from June 27

Hi Dianna,

Things went great with Tom - we were so glad to have him and he made the whole event easy and fun! Please give him many thanks from us at PwC.  
Thanks for checking in.

Thanks,

Ellie

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Ellie Gaffney

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From: Adriana Vicari (US) <adriana.vicari@pwc.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Tue, Dec 20, 2022 4:48 pm

Subject: Customer service follow up from December 15

Hi Dianne - Thanks for checking in. Kim was excellent - very friendly and attentive to the group. Please give her our thanks!

Adriana Vicari