

From: Holly Norton <Holly.Norton@patagonia.com>

Subject: RE: Customer service follow up from June 24

Date: June 29, 2017 at 4:41:01 PM EDT

To: "BostonsBestBar@aol.com" <BostonsBestBar@aol.com>

Hi Dianna,

Everything went really well at the event! We were so grateful to have Tina there, who was an absolute delight, as always! Her smile and great energy are a welcome addition to every event she attends. You are very lucky to have her as part of your business. Thank you for helping us out with such short notice, we love working with Boston's Best!

Holly

From: Ted Rice <Ted.Rice@patagonia.com>

Date: December 10, 2014 at 12:58:57 PM EST

To: "BostonsBestBar@aol.com" <BostonsBestBar@aol.com>

Subject: RE: Customer service follow up from December 2

Hi Dianna,

Thanks for reaching out. I can't tell you how happy we are with Tina. Her energy and enthusiasm is amazing! She helped to bring the level of our events to a new level through her positive and professional demeanor. We hope to be scheduling more events in the future and would love to have her here every time!

Thanks so much,

Ted