

From: Patrick Donelan (x) <patrick.donelan@modernatx.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Monday, October 2, 2023 at 01:29:38 PM EDT

Subject: RE: [External] Customer service follow up from September 29

Hi Dianna,

It was a pleasure working with you as well! We really appreciated Kim, she did an outstanding job. Below are some comments I got from the group:

“Kim was great! She was fun and helpful and even pitched in to clean up!”

“Kim was wonderful! She was so sweet and took great care of mGx.”

(mGx is our department name)

Thanks again,

Patrick