

From: Diane Gatchell <dgatchell@highresbio.com>

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Mon, Nov 25, 2019 1:11 pm

Subject: RE: Customer service follow up form November 19

Hi there!

I have been meaning to send you a note.

Tina was FANTASTIC!! You can send her back here for any of our events.

Diane Gatchell

Purchasing Manager | HighRes Biosolutions

From: Kristen Dermody <KDermody@highresbio.com>

Subject: Re: Customer service follow up from October 6

Date: October 11, 2016 at 4:08:06 PM EDT

To: "BostonsBestBar@aol.com" <BostonsBestBar@aol.com>

Hi Dianna

Both Kim and Sean were a pleasure to work with. Sean has worked with us before. They were both professional, pleasant and efficient. We would request both to come back. We unfortunately did not have as many people as planned but it was still a great event.

We look forward to working with you again.

Best,

Kristen