

From: Karen DeMarco <kdemarco@gmafoundations.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, May 15, 2023 8:53 am

Subject: RE: Customer service follow up from May 11

Hi Dianna,

Tom was excellent. It was a short event but I got a bunch of positive comments, the guests loved him. We ran longer than expected and he offered to stay late. I will definitely keep you, and Tom in mind for future events.

Karen