

From: Kelsey Pramik <KPramik@esplanadeassociation.org>

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Mon, Jul 23, 2018 5:46 pm

Subject: RE: Customer service follow up from July 19

Hi Dianna,

It was such a pleasure working with your team on Thursday night. From what I've heard so far they were very polite, efficient, and friendly with our guests. They also helped flag for us that we might have an issue with running out of white wine, and they did so early enough that we were able to get it corrected prior to the event. Over 90% of event attendees who have completed a follow-up survey so far ranked bartending as 'Very Good' or 'Outstanding'. I can share the final number with you once the survey is complete if that would be helpful for marketing purposes.

Best,

Kelsey

From: Elizabeth Good <egood@rosekennedygreenway.org>

Date: September 24, 2012 11:10:19 AM EDT

To: "'BostonsBestBar@aol.com'" <BostonsBestBar@aol.com>

Subject: RE: signed contract

Dianna,

Everything was wonderful on Friday! Tina was a dream to work with!

Thanks!

Elizabeth Good

Events Coordinator

Rose Fitzgerald Kennedy Greenway Conservancy

185 Kneeland Street, 2nd Floor

Boston, MA 02111

617-603-7752 direct

617-292-2705 fax

www.rosekennedygreenway.org