

From: Mary McNulty <mmcnulty@carrollschool.org>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Oct 17, 2022 7:55 am

Subject: Customer service follow up from October 11

Dianna,

Thanks so much for your follow up. Kim was great! I just want to say, overall I am so thrilled with you and Boston's Best! You're efficient, clear, helpful, understanding and reliable. I NEVER worry once we've booked with you. When you're hosting an event there is enough to worry about, so knowing we'll have great bartenders who arrive on time, are friendly and professional is such a relief. Thank you!

Best,

Mary