

From: Donna Lee <dlee@cambridgesavings.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Nov 21, 2022 8:11 am

Subject: Customer service follow up from November 15

Hi Dianna,

Tina, Tom and Kim were awesome as always!! They're so friendly and helpful. People were commenting on how great they are and someone even asked for your contact info, for future needs.

Donna

From: Donna Lee <dlee@cambridgesavings.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Oct 24, 2022 8:52 am

Subject: Customer service follow up from October 19

Hi Dianna,

Tina, Tom and Kim were awesome!! Friendly, engaged, helpful, and I could go on! They were constantly sweeping the room and clearing away empty glasses and even walked around with wine filling glasses.

We really enjoyed having them. You've got great folks!

Have a great day!

Donna