

P R I V A T E P A R T Y

Hi Dianna, we love Michael! He does a fabulous job. He has been with us many times before, and I feel very fortunate that he was able to serve our party when we brought it back this year. He is always so personable, and our guests feel like they know him. And he even remembered many of their favorite drinks!

Kathy

F U N D R A I S E R

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Monday, December 4, 2023 at 08:59:03 AM EST

Subject: Re: Customer service follow up from December 1

Cally was outstanding. Was really helpful in taking over completely set up and clean up. She made it easy for us. Was really responsive to people and did a great job serving all. Thank you for being so responsive and assigning her to us.

Please express our gratitude and thanks to her.

F U N D R A I S E R

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Monday, November 20, 2023 at 11:07:05 AM EST

Subject: Re: Customer service follow up from November 17...

Hi Dianna:

Tina, Cally, and Kim could not have been more amazing! From arrival to departure, they were all smiles and cheery. They were fantastic to work with and gave great, fast service to our guests. Several of our Committee members commented to me how wonderful they were to work with in setting up and breaking down the bar and coffee locations. We love partnering with them and you on this event every year and we wish to do so next year as well.

Thank you so much again!!!

John

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Monday, November 6, 2023 at 09:02:54 AM EST

Subject: RE: Customer service follow up from November 4

Fantastic! Kim is the best! She got a round of applause from our guests!
SO happy and will definitely ask for her again.

A N N I V E R S A R Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Monday, October 23, 2023 at 10:04:02 AM EDT

Subject: Re: Customer service follow up from October 21

Hi Dianna,

Thank you for checking in. Tina was truly wonderful. She was a huge part of the anniversary party's success. She was friendly, skilled, and organized, and she really went above and beyond with clearing and re-racking the rented glasses, helping with cleanup, executing the prosecco toast, and just treating all of our guests with kindness. I felt like she was really a part of our team, and that she truly cared about making the event successful. I feel so lucky that we had her!

Let me know if I can write a Yelp or other online review, or if I can otherwise be helpful. I'll definitely be recommending your company to other friends/family who are planning parties, and I'm going to tell everyone to request Tina :)

Thank you again,

Melissa

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Sun, Jun 11, 2023 6:45 pm

Subject: Re: Customer service follow up from June 9

Hi Dianna,

Kim was wonderful!!

Thank you so much for your services and I will definitely recommend you to others and use you in our next event.

Thanks,

Einat

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Sun, Jun 11, 2023 5:41 pm

Subject: Re: Customer service follow up from June 8

Hi Dianna,

Thanks so much for reaching out. Everything was great. Tina was a total rockstar. She did an amazing job. Tina went out of her way to make the two young teenagers (13 and 14) I hired to help out feel welcome and less nervous.

Thanks for everything!

Deb

C O C K T A I L P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, May 8, 2023 1:47 pm

Subject: Re: Customer service follow up from May 6

Absolutely love Tom and Kim. Best team ever. They are the consummate professionals and fun. Best combination! Thank you so much Dianna!

Cheers!

Megan

F U N D R A I S E R

From: Michael Theriault <enterprisesbymichael@yahoo.com>

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Apr 17, 2023 4:46 pm

Subject: Re: Customer service follow up from April 14 and 15

Hi Dianna,

Kim and Tina were great, wonderful, we loved them!!

Thank you for your services,

Michael Theriault

C O R P O R A T E E V E N T

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Dec 19, 2022 11:56 am

Subject: Customer service follow up from December 10

Hi Dianna,

Everything was amazing! The event ran smoothly, everyone loved Tom (of course) and it was such a pleasure working with your company from beginning to end.

If we have another in-house party in the future, we will be sure to use your services.

Thanks for everything and Happy Holidays to you!

Khavala

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Dec 19, 2022 9:03 am

Subject: Customer service follow up from December 17

Tina was FANTASTIC! Organized, fun, pleasant. It was a real pleasure having her at our party.

Thanks so much, Dianna!

Deidre

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Dec 5, 2022 8:12 am

Subject: Customer service follow up from December 1

Dianna-

Tina and Cally were absolutely wonderful. Both were accommodating, efficient and very social. It was a pleasure working with them!

I would recommend them without reservation.

Thanks for checking in—

Joey

F U N D R A I S E R

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Nov 21, 2022 3:52 pm

Subject: Customer service follow up from November 18

Hi Dianna:

Tina, Kim, and Cally were absolutely amazing! They were all excited to be back to our event and each remembered fondly working the event in the past. As always, they were professional, set up and got their respective bar areas ready in time for doors open, and provided amazing service to our guests.

We value the relationship we have with Botson's Best Bartending for this event each year.

We can't thank you and them enough!

You were great to work with, as always, Dianna.

John Gagliardi

Chair

Billerica Holiday Festival

C O R P O R A T E E V E N T

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Oct 24, 2022 2:34 pm

Subject: Customer service follow up from 10/18

Hi Dianna - Tom was amazing. Thank you!!!

Laura Domenico | CREW Boston

Executive Director

F A M I L Y R E U N I O N

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Fri, Jul 29, 2022 4:38 pm

Subject: Customer service follow up from July 22 and 23

Hi Dianna-

Mike was the perfect bartender for our family reunion! He really worked hard because the property was big and our events was in two locations – Friday at Overbrook House with refrigeration and Saturday at the dance hall with no refrigerator. We had to haul all the beverages down the hill from house to hall. Mike probably walked 50,000 steps. He was so pleasant and professional and we enjoyed and appreciated him immensely.

Thanks for adding to the success of our events.

Warm regards-

Ronnie

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Jul 18, 2022 12:33 pm

Subject: Customer service follow up from July 16

Hi Dianna.

The party went very well and Tina did a wonderful job all night long. Her skills as a bartender along with her professionalism and warmth were a welcome asset to make the party a success.

Thanks.

Michael

C O R P O R A T E E V E N T

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Jun 27, 2022 3:38 pm

Subject: Customer service follow up from June 23

Thanks, Dianna.

As usual, Boston's Best Bartending did a great job for us. Molly was terrific!
Very efficient and friendly to the guests. Couldn't have asked for more...

Jan Breed

Executive Director

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Jun 13, 2022 11:10 am

Subject: Customer service follow up from June 5

Hi Dianna,

Tom Ryan was great. Excellent prep work, great bartender. He was easy to get along with and the guests enjoyed chatting him up as well. Five stars! We may try to do this again next year and I will reach out if we do.

Best,

Vinny Kane

G R A D U A T I O N P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Jun 6, 2022 11:26 am

Subject: Customer service follow up from June 5th

Hi Dianna,

The party was great and the weather was perfect. I met Tina a few years ago at a holiday party at a friend's home. Both that night and yesterday, she provided amazing service. She's a pleasure to work with and really fit in well with my crowd. She was on time, well organized and pitched in on helping to clean up beyond the bar area. Thanks again for making this happen last minute.

Best,

Janine

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, May 16, 2022 6:59 pm

Subject: Customer service follow up from May 14

Hi Dianna,

Kim was amazing! Everyone at the party remarked on how nice and helpful she was to my guest. She is extremely personable and went out of her way to help. I greatly enjoyed having her and I will absolutely call you for my next event.

lesha

G R A D U A T I O N P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, May 9, 2022 8:29 am

Subject: Invoice and confirmation from May 7

Hi Diane,

John was great! The party was wonderful and he helped to make that happen.

I will be calling you again for our next party.

Thank you,

Deb

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Wed, May 4, 2022 7:39 am

Subject: Re: Customer service follow up from April 30

Hi Dianna,

Thank you so much for checking in. Stephanie and Lynn were amazing! They were so helpful, friendly, and efficient. I have had several people ask me where they were hired from as they were so wonderful!

Thank you for all your help and responsiveness. My organization will definitely be back as will I for my personal events.

Thank you,

Sally

P R I V A T E P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Dec 13, 2021 7:31 am

Subject: Customer service follow up from December 11

Hi Dianna,

Tom was fantastic! Great bartender; social, creative, quick.....all with a smile on his face. We would definitely like him again next year.

Tim Blunt

F U N D R A I S E R

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Oct 18, 2021 10:15 am

Subject: Customer service follow up from October 14

Dianna,

Event was great and we love TINA. She knows the event, the crowd and people know her by name. We were extremely happy.

Thanks for checking in.

Dot Butler

Winchester Got Lunch

Concert

C O C K T A I L P A R T Y

To: Dianna Kinosian <bostonsbestbar@aol.com>

Sent: Mon, Oct 11, 2021 11:30 am

Subject: Customer service follow up from October 8

Kim Parker was amazing. She was very helpful to me and her drinks were delicious. Her manner was lovely and she knew exactly what everyone needed.

Definitely A+

Megan Meirav

S P E C I A L E V E N T S

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Wed, Mar 4, 2020 9:23 pm

Subject: Customer service follow up from September 22

Hi Dianna,

We love working with you! I first heard of you when I co-sponsored an event with WFEE in Winchester and they used you for their event at the Jenks Center. Since then, I have used you for all of my events. Tina was my bartender for my 25th anniversary vow renewal ceremony in June of 2018 and at our Parent Social for our elementary school fundraiser in September of 2018 (when you sent me this!). We used you (but Tina wasn't available) for our 2nd annual Parent Social in September of 2019 (last fall). And I just used you (and Tina) at the Launch Party for my husband's new company last week.

You guys are great! I recommend you to anyone looking for a bartender for an event.
:)

~ Stacey

Stacey Princi

Co-President, Lynch Parents Association

P R I V A T E P A R T Y

To: Boston's Best Bartending <bostonsbestbar@aol.com>

Sent: Tue, Feb 25, 2020 2:34 pm

Subject: Customer service follow up from February 22

Hi Dianna,

Kim and Tina were both great! I loved working with them, they were quick, professional and easy to communicate with.

Best,

Yvonne Caole-Sousa

Unique Melody Events & Design

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Jun 10, 2019 10:13 pm

Subject: Customer service follow up from June 8

Hello Dianna,

Our event was a huge success at the Riverwalk Brewery and Jon was perfect!
He was professional, personable and a pleasure to have work for us.

You made the planning process so easy and took so much stress off myself.

I will highly recommend you and your business!

Thank you so much,

Heidi

G R A D U A T I O N P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Jun 10, 2019 4:45 pm

Subject: Customer service follow up from June 8

Hello! I cannot even begin to say how amazing Tina and Amanda were - they absolutely made our night spectacular! Several days before our party Tina called to introduce herself and her timing could not have been better as I was at that very moment trying to figure out beverage numbers with the amount of guests we were expecting and her expertise was so very helpful. Full disclosure - She had our hearts when she told us her brother was our kids beloved Middle School Science teacher so we felt an instant connection! That said, she and Amanda just added to the happy vibe of close friends celebrating our graduates! They even helped clean up plates throughout the night which was really above and beyond kind and allowed us to really enjoy every minute of our party! Our guests just loved them too and of course I recommended your services for any upcoming events they may have! Though I'm sure you don't need but please feel free to use any of my quotes or me as a reference in the future.

Thank you all again for a memorable evening!

All my best,

Julie

W E L L E S L E Y C L A S S R E U N I O N

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Jun 10, 2019 12:26 pm

Subject: Customer service follow up from June 8

Hey Dianna,

Kim and Sean were fantastic! Super easy to work with, great service!!

Would highly recommended both of them and your company.

Thank you!

Warm regards,

Ann-Michele

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Thu, May 30, 2019 9:41 am

Subject: Customer service follow up from May 18

Hi Dianna

Tom was AWESOME and event went well. He is a great bartender and I would recommend him and have him back again.

Thank you - Katie

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Fri, Sep 21, 2018 1:18 pm

Subject: Customer service follow up from September 15

Hi Dianna,

Thank you for checking in. The event went perfectly, and Tina and Kim were awesome! Super personable, responsible, and fun. I would hire them again or recommend your service in a heartbeat. 6 out of 5 stars. I will be posting positive reviews online once we get back from vacation.

Again, thank you so much!

Lindsay

B R I D A L S H O W E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Oct 29, 2018 11:48 am

Subject: Customer service follow up from October 27

Dianna. John was GREAT! It was a huge successful. Will keep you in mind for future events!

Michelle Gage-D'Aoust

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Sep 17, 2018 11:00 am

Subject: Customer service follow up from September 15

Jon was wonderful! Always so nice to deal with your company, Dianna!!

Winchester loves Boston's Best!!

Thank you very much!

Ann

B A B Y S H O W E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Sep 10, 2018 9:28 am

Subject: Customer service follow up from September 9

Hi Dianna!

Thank you for the follow-up. Everything went very well. Tina was outstanding! Honestly, I'm not sure what we would have done without her. She went above and beyond to help us and it was very much appreciated.

I won't hesitate to contact you in the future for any bartending needs.

Thanks again!

Evelyn

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Apr 9, 2018 2:37 pm

Subject: Customer service follow up from April 7

Hi Dianna,

It couldn't have gone better! Kerrie is a real pro and was a pleasure to work with. Her suggestions for setting up and her work with set-up, serving, and take-down were sensational. The party was a great success.

Many thanks for all your help.

Best,

George

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Mar 26, 2018 8:38 am

Subject: Customer service follow up from March 24

Dianna,

As always you sent a terrific crew to our event! It was so nice to see Sean and Tanya again - they are a pleasure to work with and we hope they will be able to come back in 2 years for our next fundraiser. We are always looking to improve our events so if there's any feedback from the bartenders please let me know.

Have a wonderful week!

Sarah

Chickering School PTO, Dover, MA

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Jan 22, 2018 2:34 pm

Subject: Customer service follow up from January 19

Dianna,

Tom, the bartender, was perfect. He was there ahead of time and set up the bar nicely. It was very attractive. Some people actually stood around the bar to discuss wines with him! He was just the right combination of friendly and professional. At the end, he cleared the bar, poured out opened bottles and organized what remained to make it easy for us to clean up.

Thank you!

Molly

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Dec 18, 2017 5:48 pm

Subject: EXT II Customer service follow up from December 17

Both Tina and Jamie were fabulous – pleasant, hard-working, courteous, and worked well with the caterers (Mark Valentine). I'll have you back in a flash!!

Thanks again.....mlr

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Dec 18, 2017 11:35 am

Subject: Customer service follow up from December 16

Tanya is a gem. We think she's awesome and can only hope she keeps working with you. Have a wonderful holiday season.

Vincent

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Tue, Dec 12, 2017 4:30 pm

Subject: Customer service follow up from December 8

Sean was amazing and loved his professionalism.

Aimee

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Mon, Nov 20, 2017 2:38 pm

Subject: Customer service follow up from November 18

Tina was outstanding!Very attentive – did an excellent job. I'd use her again.

Thank you,

Doug

B I L L E R I C A H O L I D A Y F E S T I V A L

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: Sat, Nov 18, 2017 8:37 am

Subject: Thank You / 2018 Reservation

Hi Dianna:

I wanted to thank you and Boston's Best Bartending for once again providing superior service and professionalism to my committee and our guests! Tom, John and Jon were fantastic as always! More than a vendor, you have been and continue to be a valued partner in our event. Thank you so much!

2018 will be our 20th Anniversary Season. We have already begun thinking about our 2018 Reception and have big plans for it! We would, obviously, like Boston's Best to be part of those plans. We would like to reserve your services for Friday, November 16, 2018, 6:30pm - 9:00pm.

Thank you again!

John Gagliardi

Chairman

Billerica Holiday Festival

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: October 24, 2017 at 10:52:20 PM EDT

To: <BostonsBestBar@aol.com>

Hi Dianna,

Thank you, thank you for sending us Nancy! She was awesome!

We couldn't have had a better bartender! Nancy was professional, friendly, helpful, and obviously experienced at her job. Seeing that she was capably handling everything at the bar, my husband and I were able to fully enjoy the time we had with our guests during the evening.

Additionally, Nancy effectively took care of set up and clean up and before leaving, even had a few great cooking tips about how to use some of the opened left-over wine!

We're so glad we called Boston Best Bartenders for our party. We would definitely do it again in the future and would absolutely request Nancy as our bartender! We will also happily recommend your service to others.

Our thanks to you as well for making it easy to arrange for BBB's service, answering my questions, and sending us Nancy! It was a pleasure working with you both!

Sincerely,

Judy

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 15

Date: September 20, 2017 at 6:18:29 PM EDT

Hi Dianna,

Sean was incredibly nice, personable and very professional. He remembered my mother's favorite drink, and was kind to all of my guests. If we need a bartender in the future, we will definitely request Sean!

Thank you,

Katharine

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from July 15

Date: July 17, 2017 at 3:33:41 PM EDT

Hi Dianna,

The evening was a huge success and your staff were key contributors to that.

I arrived a few minutes late and when I got there, found that they were already at work organizing the bar areas. They were friendly and professional and lent a hand to anything we needed, including setting up & manning a quick welcome drink table. They were a pleasure to work with!

Please thank them again for me and we'll look forward to working with you in the future.

Best, Rachel

Rachel Schmidt

Co-Owner, Estate 1856 Wines

www.estate1856.com

Mobile: 512.921.1658

Office: 925.218.0668

Email: rachel@estate1856.com

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 16

Date: July 1, 2017 at 7:32:48 AM EDT

Hi Dianna,

Sorry I'm late replying, but Jon was fantastic! He was such a sport! Despite having to bartend at Tuck's Point in Manchester in terrible weather, he had such a great attitude and was super helpful and fun. We would use him again in a heartbeat.

Have a wonderful summer!

Kerri

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from April 29

Date: May 1, 2017 at 6:54:00 PM EDT

Hi Dianna,

Thanks for following up!The party was fantastic and everyone had a great time. Sean and Tina were wonderful with the guests and a pleasure to work with! Tina made a delicious rum punch for the signature cocktail. My only suggestion is that they may want to arrive a little bit earlier for set up so they don't have to work so hard/fast before the guests arrive – but that's totally up to them!

Thanks for sending me such great bartenders – look forward to working with you on another event!

Best,

Linda

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creative. memorable. one-of-a-kind events.

617-620-7345

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from March 2

Date: March 6, 2017 at 1:28:56 PM EST

Dianna,

Sean was one of the best bartenders we have had. He was very customer service oriented– I would love to have him for a future event.

Lauren

C L A S S R E U N I O N

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 2

Date: June 5, 2017 at 3:00:30 PM EDT

Hi Dianna,

Sean was incredibly helpful and professional. A couple of our Friday dinner committee members were a bit under the weather while we were setting up; Sean was full of great suggestions (and help) for setting things up. I could not have done Friday without the assistance of both Sean and the catering manager.

Classmates have been telling me this was the "best reunion ever". I think the easy flow of the bar, the food and the ice cream pie and Sundays started us off on the right foot.

It was certainly a pleasure working with you and Sean as well!

Best regards,

Marcia

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from November 30

Date: December 5, 2016 at 4:09:09 PM EST

Hi Dianna,

Thanks for the follow-up! The night was a huge success and Tina and Tom were terrific! While we probably could have gotten away with just one bartender, they were super helpful with the food that was out as well and helped clean up a bit and move things around as food was eaten, etc. It was super helpful to look over and see them taking care of it when the bar was slow!

We really appreciate all that they did and will definitely be in touch for future events.

All the best,

Kim

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from November 6

Date: November 7, 2016 at 9:34:23 AM EST

Hi Donna!

Last night's event was a huge success and Tina was terrific! Everything went so smoothly and I appreciated knowing that I didn't have to worry about the bar service. I especially appreciated her call to me earlier to introduce herself and confirm her role as the bar tender for the event. We had a nice discussion and I felt very comfortable and eager to meet her. She is so pleasant and a great representative of Boston's Best Bartending. I would certainly recommend her and, without hesitation, the services and advantages of engaging Boston's Best Bartending. Thank you and Tina for handling this very important part of my very important fundraiser! It certainly was a win-win!!
Thank you!

Marnee

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Many thanks

Date: October 14, 2016 at 6:41:44 PM EDT

Hi Dianna -

I just wanted to say that Tina was amazing - we couldn't have asked for anyone better.

She was professional, engaging, and somehow managed to even keep me calm when things got hectic.

She gets an A+ in my book, and I hope we have the opportunity to work with her again.

Thank you so much,

Amber

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from October 8

Date: October 12, 2016 at 9:07:23 AM EDT

Dianna:

Sean was great. Everybody loved him. The service and his mixology were spot on.

We will use you again if we have another event.

Thanks!

Anne Marie

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 17

Date: September 25, 2016 at 6:56:44 PM EDT

Dianna,

Thank you very much for the follow-up!

John was great. He was proactive and let us know when we were running low on alcohol before it became an issue.

I honestly didn't get a chance to talk to him personally, but my husband said he was very polite and well-organized.

Thanks,

Allison

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 18

Date: September 20, 2016 at 6:44:41 PM EDT

Dianna,

Tina was fantastic. Flexible, hard working and a rockstar - we had a last minute rental snafu and she literally jumped in and helped pop tables and linens - you never cease to amaze me with your staff - they are always the best!

Thank you,

Trintje

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 4

Date: September 12, 2016 at 5:17:59 PM EDT

Good afternoon Dianna!

Tom and Kim were wonderful. Kim's first words to me were – don't worry about anything, we got this!

I very much appreciated how they took charge and did such a wonderful job. I will be sure to contact you if / when we have bar-tending needs in the future.

Thanks so much for everything! You were great!

Best,

Karen

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up for September 11

Date: September 12, 2016 at 9:30:54 AM EDT

Your ears must be ringing because I was minutes away from emailing you to say it went beautifully. Kim was a joy to work with. So friendly with everyone and managed to serve a bunch of exuberant children with complete calm and patience.

Please give her our regards. We did not tip her as the gratuity was included but we are totally grateful for her excellent service.

Boston's Best indeed!!

Best

Doris

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Thank You!!

Date: August 17, 2016 at 12:16:36 PM EDT

Hi Dianna,

We just wanted to write to let you know how happy we were with the services you provided this past Sunday at the Nahant LSS.

From the moment Kim Parker arrived the set-up, presentation and clean-up was prompt, professional and courteous.

We, as well as our 70 guests, were so impressed!

Thank you so much for making our event so successful!

Kathy and Christina

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Excellent bartending services from Nancy at Boston's Best Bartending

Date: June 27, 2016 at 8:22:40 PM EDT

Hello Dianna,

My name is Martha Muldoon and I was part of the organizing group for a High School reunion held in Weston on June 18th. My classmate, Cari Burkard, arranged bartending services with you for our 40th Class reunion.

Thank you for your last minute availability for our event. A miscommunication resulted in us not realizing we needed a licensed bartender until very late in the planning process. We are grateful you came through for us. Additionally, and my primary reason for writing, is to sing the praises of our bartender Nancy who did an outstanding job meeting our needs on a very hot night. Not only was she capable and professional behind the bar, but her customer service and personal attention really made a difference in the success of our party.

Nancy was attentive, friendly, and very flexible with what was available to work with. I personally observed her going the extra mile in terms of keeping everyone refreshed and happy and meeting some individual requests in a humid hall with no air conditioning. She set up and cleaned up with no fuss and her self-sufficiency made our lives much easier. Nancy is an excellent fit for her job and we wanted to let you know she exceeded our expectations.

Thanks again, we would recommend your company - and specifically Nancy - again.

best wishes, martha

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 10

Date: June 13, 2016 at 4:18:14 PM EDT

Thank you Dianna! Tina was Fantastic - she thought of every detail and was such a wonderful personable engaging bartender. Her customer service skills are stellar and I hope that when I use you guys again (and I know I will) she's our bartender!

Thank you for running such an efficient and courteous business.
I always recommend you.

Fondly,

Kristen

FUND RAISER, NEWTON JUNIOR SOFTBALL

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 4

Date: June 6, 2016 at 10:42:50 PM EDT

Hello Dianna,

Valerie was nothing short of Terrific!! Helpful, great suggestions and ideas for timing on ice, etcl would use your company again for personal or softball!!! She made it very easy and carefree.

Thanks for checking in,

Joe Frassica

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from May 7

Date: May 9, 2016 at 3:36:38 PM EDT

Hi Dianna,

Everything was wonderful, thank you for asking. John was A+ terrific on all fronts!
It was a pleasure doing business with you again.

Warmly,

Wendy Capland

CEO-Vision Quest Consulting | The Leadership Development Firm for Top Talent.

www.visionquestconsulting.com | www.wendycapland.com

R E C E P T I O N

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Tina is God!!!

Date: May 3, 2016 at 11:04:25 PM EDT

Greetings Boston's Best,

Josh Philo here. My wife Gwen Tulin and I had our reception on April 23rd and Tina was our bartender.

SHE. WAS. FANTASTIC!! She was very personable, knew her stuff and could pour a double scotch like nobody's business.

I was worried there wouldn't be enough booze to last the nightwe were fine!
Tina took care of all of our guests with professionalism and efficiency.

Thank you so much for sending Tina to us.10 stars!!

Thanks again!

Josh Philo

A R T O P E N I N G

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from March 12

Date: March 14, 2016 at 11:05:40 AM EDT

Hi Dianna,

Tom did a great job and the event was a smashing success.

He was very easy going and worked independently, so he pretty much took care of everything.

Thanks for the good service.

Rob

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from February 2

Date: February 8, 2016 at 11:06:00 AM EST

Dear Dianna,

Tina was absolutely spectacular and I would certainly be happy to use your company and her services for any future event where we have the need!

Thanks again for helping to make the evening such a success!

Best,

Wendy

Wendy Ballinger

Consulting Development Director

One Family, Inc.

Watermill Center, 800 South Street, Suite 610

Waltham, MA 02453

N E T W O R K I N G

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Invoice and confirmation for September 24

Date: September 27, 2015 at 1:09:34 PM EDT

Hello Dianna!

We LOVED Tina! We want her to do all of our events!!!!

Thanks so much,

Jason

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from December 3

Date: December 8, 2015 at 9:03:52 AM EST

Hi Dianna,

Val was terrific. Very personable and fit well with our event.

She came prepared and helped out through the night.

Thank you again for accommodating us last minute. I will definitely keep you in my contacts for future needs and we have them.

Happy holidays!

Lisa

H O U S E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from December 5

Date: December 7, 2015 at 2:18:41 PM EST

Hi! You guys really are the best!!! All 3 bartenders were fantastic. Kim is a legend now in Winchester. She knows so many people by name - it was like a reunion!

We'd be happy to be a reference any time, and we will definitely recommend & use Boston's Best Bartenders again in the future!

Dianne

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from October 17

Date: October 20, 2015 at 6:23:26 AM EDT

Hi Dianna,

Dave was great! Super friendly and easy to work with. He was awesome with the crowd and helpful behind the scenes.

We look forward to working with you all again in the Spring! I'll try to call a bit earlier so we can fit into either (or both) Dave and Tina's schedules. You have a fabulous staff !!

Thanks,

Jen

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 26

Date: October 5, 2015 at 5:51:07 PM EDT

Dianna -

Everything was terrific, John and Robert were great and the party was a ton of fun

Look forward to using Boston's Best Bar next time.

John

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 25

Date: September 28, 2015 at 10:56:09 AM EDT

Hi Dianna,

Tina was terrific! She appeared to already know a good half of our guests personally, greeting people by name (or mentioning their favorite drink), etc. I loved how calm and confident she is, too – I didn't have all the beverages up and ready to go, and she was just fine with going down to our basement refrigerator, loading up a cart full of soda, beer, etc. and hauling it up. At the end of the party, she put all the leftovers away as well. And it was really helpful that she called me before the party to plan for ice, etc.

You guys really helped make the party run smoothly for us. Thank you very much!

Sara

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 26

Date: September 28, 2015 at 9:57:54 AM EDT

Dianna,

Tina was simply terrific. She was on time, prepared, friendly, and professional. Her service was excellent – people loved the mixed drinks she made and she worked productively when it got busy. She somehow quietly took down and left at the end of the evening in a manner where it seems like she and all of her stuff just disappeared, which was nice since we still had a good crowd on hand and they were not disrupted by her departure.

Outstanding job Dianna. Thanks so much.

Kip

Kip J. Adams

Partner

Kip.Adams@lewisbrisbois.com

One International Place, 3rd Floor

Boston, MA 02110

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 25

Date: September 27, 2015 at 7:58:42 PM EDT

Hi Dianna,

Tom and Kim were great! Very helpful. Couldn't have been any better.

Very pleased.

Karen

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 19

Date: September 21, 2015 at 7:34:42 PM EDT

Hi Dianna

Everything went well. Mike and Sean were very professional and extremely helpful. Also they are both really nice guys. And of course they mixed great cocktails!

I was actually going to call you to say how pleased I was with your service.

Please use me as a reference if you ever find the need to do so.

Your service is excellent!

Thank you again!

Sincerely,

Frank

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from September 6

Date: September 8, 2015 at 9:46:09 PM EDT

Regis was wonderful - Just fantastic! He was kept very busy but was never flustered! Can not thank him enough!

Elizabeth

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from July 4

Date: July 7, 2015 at 5:17:48 PM EDT

Dianna,

Tom was professional, great personality, helpful and more simply put 'fantastic.'

I'll be in contact for the next, larger, party.

Elaine

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 26

Date: June 29, 2015 at 8:19:22 AM EDT

Thanks Dianna. Dave was great; very professional and cordial. The party was fantastic, everything went as planned, and everyone had a good time.

Thanks for the 'save' with a bartender in the last minute.

All the Best,

Christo

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 11

Date: June 15, 2015 at 5:11:14 PM EDT

Hi Dianna,

The service was great. Kim was very kind and not only served the wine and beer, but helped make sure the food containers were neat and full as well. She was a big help. Thank you! We will certainly use your company again.

Best,

Amanda

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 13

Date: June 15, 2015 at 4:25:37 PM EDT

Thanks for checking Dianna.

Steven was excellent! He was very professional and VERY helpful! He actually offered to help with some vegetables I was cutting and I took him up on it! Having him worked out great. Thanks very much and if the need arises again, we will definitely call will also refer.

Susan

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 14

Date: June 15, 2015 at 3:30:17 PM EDT

Dianna,

Regis was such a great help yesterday. Very professional and friendly. My guests enjoyed talking with him too. It was so nice to have one less thing to worry about. Unfortunately I did not see him when he left as I was tied up with guests. Please pass this on to him. We would absolutely use your service again and will recommend to others.

Thanks,

Michelle

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from June 10

Date: June 15, 2015 at 2:14:34 PM EDT

Great service you provide and your staff are wonderful!

Sandra L. Yurkus

Executive Administrative Assistant

Direct: (978) 947-8105

syurkus@iesc1.com

Interstate Electrical Services

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from May 19

Date: May 28, 2015 at 10:27:58 AM EDT

Tanya was great – very professional & helpful in setting up the food – which was obviously not part of her job. 100% satisfied, thanks!

Tom

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Subject: Customer service follow up from April 30

Date: May 5, 2015 at 7:28:25 AM EDT

Dianna, we have had the pleasure of working with Kim several times over the years, and it is always wonderful to see her and to work with her. She is so personable, and really connects with our guests. At this point, it would be hard to think of working with someone else!

Regards,

Scott

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: December 21, 2014 at 10:01:15 AM EST

Subject: Event December 20

Dianna,

I can not thank you enough for accommodating my last-minute call to help me at my birthday party. Koa was so helpful, professional, and friendly that the whole evening flowed smoothly and everyone got to have fun. Your cooperation was extraordinary and I truly appreciate it.

Thank you thank you

Happy Holidays,

Shana Smythe

H A L L O W E E N P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: November 3, 2014 at 7:59:26 PM EST

Subject: Customer service follow up from October 31

Dianna,

Thank you for a very successful, well run night. Dave was fantastic and really enhanced the atmosphere of the party! everything ran smoothly, he was on his game (cups, ice, napkins etc...) and he brought a positive, fun vibe to the bar!

all the best.

Mike

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: October 25, 2014 at 10:33:55 AM EDT

Subject: Customer service follow up from October 18

Hi there!

Tyson was Awesome! He was professional, witty & my guests loved him.
Your company will Always be the only one I hire when I'm having a party!!

Thank you again - the service was perfect.

Take care & Happy Halloween!

Kristen

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: October 19, 2014 at 1:41:11 PM EDT

Subject: Party

Dianna, I am so glad you emailed because I was going to send you an email to say thank you and to let you know that Collin was awesome!!!! He was great with the guests, he set up the whole bar beautifully and didn't leave until everything was exactly as we wanted it. He worked so hard and was so great!!! He did everything and more! Please thank him for us.

You should feel very confident with him working your events and we will definitely use you again!!!

Thanks so much!

Anne

B I R T H D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 30, 2014 at 8:31:44 AM EDT

Subject: Customer service follow up from September 27

Dianna,

Paul was great and the evening was a total success! I wasn't there for set up but the tables were all there and the linens looked great. Paul was thoughtful about not having too many wine bottles soaking in ice for too long so I was able to be reimbursed for unopened bottles. I would definitely recommend your company to my many friends who asked about who I used for the party.

Thanks for all your assistance!

Cheryl

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 29, 2014 at 4:40:17 PM EDT

Subject: Customer service follow up from September 28

Hi Dianna,

Tina was fantastic. She was extraordinarily professional and friendly. Everyone had a wonderful time at our event and she helped out hugely with it running smoothly. I would look forward to having her at another event.

Thank you for your help.

Best Regards,

Martha Wagner

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 17, 2016 at 12:16:36 PM EDT

Subject: Thank You!!

Hi Dianna,

We just wanted to write to let you know how happy we were with the services you provided this past Sunday at the Nahant LSS.

From the moment Kim Parker arrived the set-up, presentation and clean-up was prompt, professional and courteous.

We, as well as our 70 guests, were so impressed!

Thank you so much for making our event so successful!

Kathy and Christina

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 4, 2014 at 1:15:32 PM EDT

Subject: Customer service follow up from August 2

Hi Dianna

Everything went great.

Sean was fantastic.he asked where the supplies were and where his bar was and that was all I needed to do. He took the initiative to do everything related to the bar!

Thanks,

John

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: July 14, 2014 at 1:12:19 PM EDT

Subject: Customer service follow up from July 11

Ursula and Paul were punctual, flexible, super nice and helpful!

Thanks much!

Kia

C E L E B R A T I O N O F L I F E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 17, 2014 at 1:23:35 PM EDT

Subject: Customer service follow up from June 13

Hi Dianna,

Paul was indeed wonderful to work with, especially when we had a last minute change of bar location due to weather issues....he just went with it and re-set up at the inside location and was ready to go as if that was the planned location all along. He was professional and respectful and even extended his sympathies and offered some kind words at the end of the event regarding our memorial to my brother-in-law.

I would be pleased to hire Paul for another function.

Thanks for your assistance,

Catherine Cahners

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 16, 2014 at 5:00:22 PM EDT

Subject: Customer service follow up from June 14

Dear Dianna,

I meant to write yesterday or earlier today to tell you that we were very happy with Leah. She was very proactive and flexible. She helped us wherever help was needed. She was great, and the guests thought so as well. Please share our strong recommendation with her since we don't have her email address.

Thanks

bodo

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 9, 2014 at 3:00:20 PM EDT

Subject: Customer service follow up from June 7

Dianna:

It was delightful to have had Regis. He was polite, considerate, exceptionally helpful and saw to it that the evening progressed flawlessly. Thank you very much for helping us out in this last minute pinch. Special thanks to Regis.

Ron and Teresa Bardawil

J A C K A N D J I L L S H O W E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: May 19, 2014 at 3:17:00 PM EDT

Subject: Customer service follow up from May 17

Hi Dianna!

DAVE WAS THE BEST!! He was super friendly and personable, easy to talk to and got along wonderful with the guests. We even had a minor hiccup with the cold plate and he rigged up something that made it functional. Nothing but great things to say about him. We had a fantastic event. Everyone was thrilled with the outcome.

I am relieved and happy it went so well :)

Thank you for your help coordinating!

Stef

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: May 6, 2014 at 11:57:53 AM EDT

Subject: Customer service follow up from May 4

Hi Dianna,

Everything worked out great on Sunday. Paul had everything set up and ready to go as well as helped us clean up everything at the end of the event. He even helped me with the coffee. We will definitely use your services for future events and I will recommend you to friends.

Thanks,

Jennifer

P A T R I O T S D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: April 28, 2014 at 2:53:36 PM EDT

Subject: Customer service follow up from April 21

Hi Dianna,

Thank you for your follow up.

I have to say that it was a tremendous pleasure to have Tina at our home. Not only was she on time, professional and courteous, she treated our friends and family as if they were her own. She was incredible and tireless and someone we would welcome back to our home at any time.

Thank you again.

Best,

David

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: April 15, 2014 at 3:00:29 AM EDT

Subject: Customer service follow up from April 11

Dear Dianna,

Kim was excellent to work with and did a great job bar tending at our event. She was very nice, helpful and easy to work with. We think she did a fantastic job.

Likewise, we really liked working with you as well. Your company is efficient and easy to deal with, with quick reply times on emails and calls, and also giving us good advice on little details that matter (bar orders, soft drinks, sangrias etc.).

Thank you all around!

Joanna

B R I D A L S H O W E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: February 20, 2014 at 6:04:23 AM EST

Subject: Customer service follow up from February 16th

We could not be more pleased with the service we had on February 16, 2014.
Tom was great and very professional. We surely will use your services again.

Thank you,

Blanche Hurley

Event - Bridal Shower at the Endicott Estate in Dedham, MA

B R I D A L S H O W E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: February 11, 2014 at 9:11:58 PM EST

Subject: Customer service follow up from February 8th

Paul and Sean were very professional and kind.

Everything went well, thank you so much for making everything so easy.

Take Care,

Emily

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: December 23, 2013 9:02:05 AM EST

Subject: Invoice and confirmation for December 21

Dianna,

Just wanted to check in to tell what a great job Mike and Dave did. They got here in plenty of time to get everything set up, the bars looked great and they could not have been more friendly and professional with our guests. They broke down the bars well and gave my husband some good tips for planning of future parties.

Thanks again for coming to my rescue! I look forward to working with you in the future and will certainly recommend Boston's Best to friends.

Martha

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: December 16, 2013 5:26:30 PM EST

Subject: Customer service follow up from December 13

Jen was the best bartender I have ever had!!!! All thought the same. Please tell her!!!

Thank you

Marlene

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: December 17, 2013 9:10:31 AM EST

Subject: Customer service follow up from December 14th

Hi Dianna,

We had a great time with Tina. She did a fantastic job and a number of guests asked me for your info for their work and personal parties.

Happy holidays!

Alex

O F F I C E O F T H E M A Y O R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: October 16, 2013 6:30:52 PM EDT

Subject: Customer service follow up from October 10th

Dianna,

Thank you for your note. Your bartender Brian was courteous and helpful. It was a pleasure to have Boston's Best Bartending and Brian at the event. I was confident all would go smoothly once we knew you were able to be a part of the event.

Thank you again for all of your help,

Edith

Edith P Murnane, Director
Office of Food Initiatives
Office of the Mayor
1 City Hall Square, Room 603
Boston, MA 02201

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: October 7, 2013 8:28:12 PM EDT

Subject: Customer service follow up from October 4th

Dianna,

I wanted to write to you to tell you how amazing Tina was and what a wonderful job she did.

She was organized, flexible, accommodating, and just so incredibly goshdarn nice. Above all, she was so calm during the set-up and was focused on making sure that everything was exactly how we wanted it to look. Tina was neat, professional and completely prepared to tend a fabulous function bar.

Our event had a lower turnout than expected, but every person that came commented on how great everything was. Tina was a really big part of that. She remembered our guests names, was friendly and made sure they had what they needed.

We hope to use your services again in the future and we will definitely spread the word about how fantastic you and your team are to work with.

Thank you for everything!

~ Deb

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 30, 2013 3:14:22 PM EDT

Subject: Customer service follow up from September 29

Hi Dianna,

Tom was great at yesterday's event and made a huge contribution to how the event went so smoothly. He was a superb bartender!

Thank you for your help.

Best,

Martha Wagner

C O R P O R A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 16, 2013 2:53:04 PM EDT

Subject: Customer service follow up from September 10

Hi Dianna,

Just wanted to let you know that Tom was very professional and pleasant to work with. He arrived at CloudLock in time, put up a nice display of our drinks and did an excellent job cleaning up after himself. We would definitely recommend Tom and work with him again.

Best,

Pia

C O N O V E R T U T T L E S U M M E R O U T I N G

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 19, 2013 12:55:08 PM EDT

Subject: Customer service follow up from August 16th

Hi Dianna,

Tom was wonderful. We had him last year as well for the Essex Outing in New Hampshire and he was fabulous then too.

I told him that we'll definitely be having him back to bartend all of our future offsite events.

Thanks so much for ALL your help. Everything worked out wonderfully!

Thanks again!

Brittany

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 3, 2013 3:04:44 PM EDT

Subject: Customer service follow up from August 27th

We love Kim. She always does a wonderful job for us.

Thanks, Dan

F A M I L Y G A T H E R I N G .

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 3, 2013 12:19:13 PM EDT

Subject: Customer service follow up from August 31st

Hi Diane,

Dylan was great! He was very professional and friendly.

Look forward to working with you in the future!

Warm Regards,

Bridget Brunet

603-571-8253

www.bridgetbrunet.com

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: September 3, 2013 12:02:49 PM EDT

Subject: Customer service follow up from August 31

Hi Dianna,

Tina was AWESOME! Everyone commented how incredibly friendly she was. She was so organized and helpful. Would use her again any time.

Thanks again,

Mimi

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 29, 2013 9:50:42 AM EDT

Subject: Customer service follow up from August 21st

Hi Dianna,

Everything went very well! Tom was great... prepared and professional.

Thank you so much.

Best regards,

Alix

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 29, 2013 10:12:47 AM EDT

Subject: Invoice and confirmation for August 28th

Kim was wonderful, Boston's Best really is Boston's Best! Cindy Hale was one of my collaborators on this event and I am reminded she introduced me to you years ago!

Thanks as always.

Carol

F A M I L Y R E U N I O N

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: August 27, 2013 10:53:50 AM EDT

Subject: Customer service follow up from August 24th

Kim is phenomenal!!!! Can't say enough about her. Absolutely terrific.

Thank you so much!!!!

Erin

H O L I D A Y E V E N T .

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: July 7, 2013 9:30:33 PM EDT

Subject: Invoice and confirmation for July 4th, Marblehead

Hi Dianna - everything was great. Tom was terrific. Timely, professional, helpful, great attitude. Everything was perfect. We will definitely use you again.

Thanks so much for your help.

Jim

S P E C I A L E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 19, 2013 10:19:31 AM EDT

Subject: Customer service follow up from June 15th

Dianna -

Paul was fantastic to work with. He was organized, experienced, friendly and thought through all of the variables we needed to address. I would be happy to have him again and appreciate the work he did. The margaritas were a big hit (so much so that we ran out)!

I hope he enjoyed the party as well.

It was great working with you and your company. Please let me know if I can help with a referral.

Thanks,

John

H O U S E W A R M I N G P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 17, 2013 8:45:49 PM EDT

Subject: Customer service follow up from June 15th

Hi Dianna

The event was great! Judd did a wonderful job and his politeness and consideration were a nice warm addition to our housewarming party.

Thank you

Jenny

C O R P O R A T E 4 0 T H A N N I V E R S A R Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 16, 2013 5:17:54 PM EDT

Subject: Data plus party

Hi Dianna,

I want to thank you for the spectacular service we received last Thursday 6/13 at my fathers' company 40th anniversary party. Both Tina and Bob were excellent.

The night was an important one for my dad and I cannot express enough how much I appreciate Tina's presence. She went above and beyond that night making sure all our guests were taken care of. She went table to table refilling drinks and was an enormous help when I fumbled with the coffee percolator! Tina anticipated, was thoughtful and helped clean up when it was not necessary.

Please share this email with her. I hope to see her again soon!

Thank you,

Alyssa Suffredini

G R A D U A T I O N P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 13, 2013 8:40:02 AM EDT

Subject: Customer service follow up from June 9th

Everything went great! He was terrific and there were no issues with kids drinking.

I'm so glad I called you.

Fay

B R I D A L S H O W E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 10, 2013 2:30:37 PM EDT

Subject: Customer service follow up from June 9th

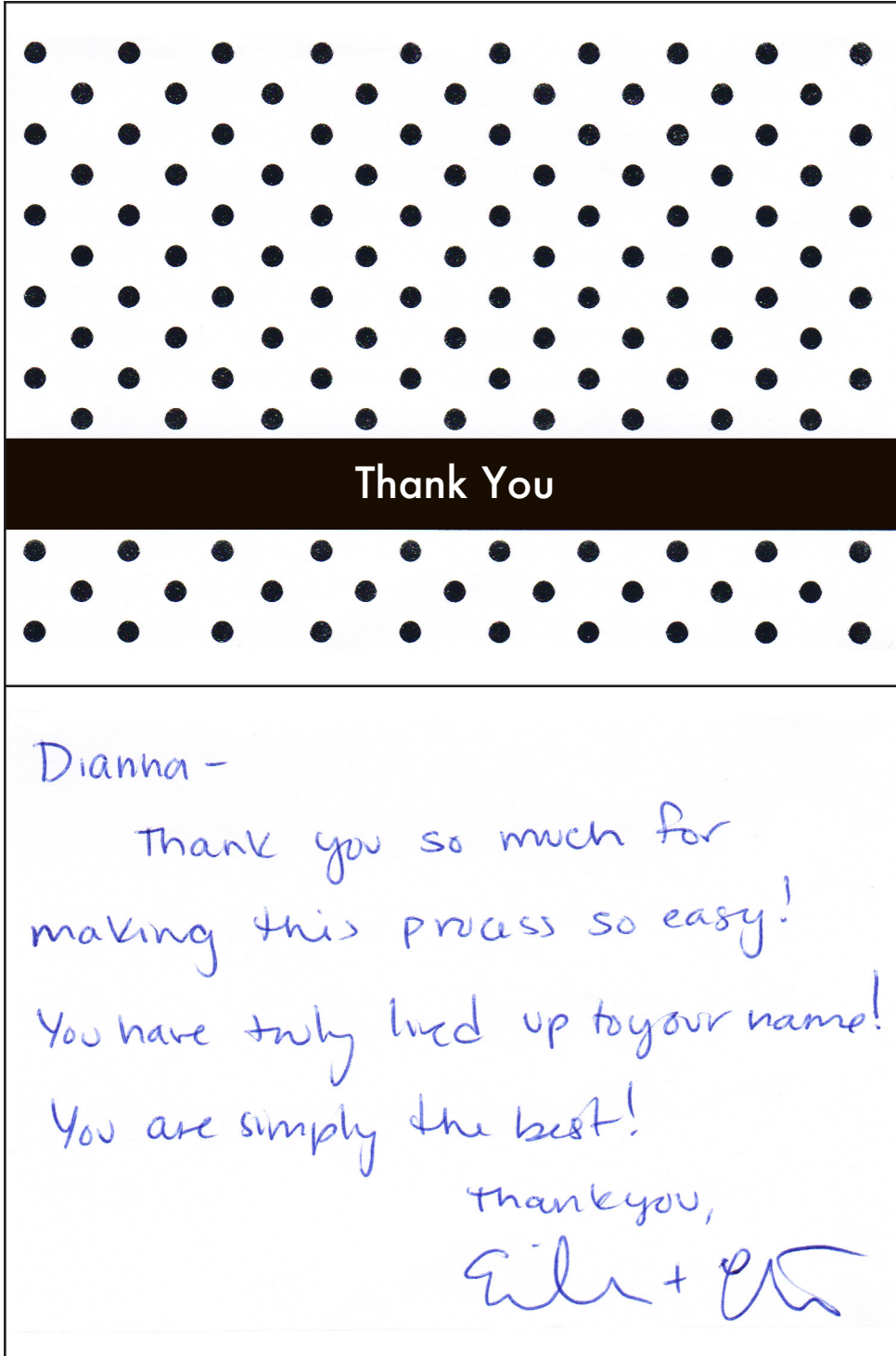
Hi Dianna

Tom was excellent!!! We were wishy washy with our set up arrangement, and he was flexible and accomdating, and so nice about it! I would recommend your service to others in the future!

Thanks,

Jess

SPECIAL THANKS



Thank You

Dianna -
Thank you so much for
making this process so easy!
You have truly lived up to your name!
You are simply the best!
Thank you,
Eileen + [Signature]

F A M I L Y G A T H E R I N G

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 10, 2013 2:22:48 PM EDT

Subject: Customer service follow up for June 8th

Tina was wonderful! And I will forever think of her when I try to make the cocktail napkins look as good as she had them looking. I agree, we will definitely be in touch again when the need arises.

Meghan H. Costa

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 3, 2013 6:29:43 PM EDT

Subject: Customer service follow up from June 1st

They were fantastic! Persevered through that crazy heat.
Thank you for the great service!

Kate

R E T I R E M E N T P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: March 25, 2013 3:31:17 PM EDT

Subject: Customer service follow up from March 22cd

Tina and Ursula were both FANTASTIC!!!

And thank YOU again.

M E M O R I A L S E R V I C E

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: March 4, 2013 3:01:53 PM EST

Subject: Customer service follow up from March 2cd, First Parish Church

Kim was great. Personable, efficient, customer-friendly without being obtrusive.

You were right – she was a good fit.

Adelaide Ketchum

M I L L D A M S C H O O L F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: November 12, 2012 7:42:41 PM EST

Subject: Invoice and confirmation for November 9th

Dianna, I wanted to thank you. The event was a great success.
We all had a wonderful time.

And, please pass along my gratitude to Tammy. She did a great job for us
and we were so happy to have her.

Thanks again for being there for Milldam. We'll definitely call you again!

Sincere regards,

Kimberly

P R I V A T E E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: November 1, 2012 12:38:28 PM EDT

Subject: Invoice and confirmation for October 13th

Hi Dianna,

Ursula and Dave were fantastic and we would love to have them back every year! Things went so smoothly and they were a pleasure to work with, and handled everything beautifully.

Thanks again for helping us make this annual night such a success.

Best,

Michele

P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: October 9, 2012 2:50:09 PM EDT

Subject: Follow up from October 3rd event

Tina was awesome! We loved her and cannot wait to see her again on Nov 1st!

Miriam Cohen

Law Offices of Jeff Goldman LLP

Cambridge Innovation Center

One Broadway (Kendall Square)

Cambridge, MA 02142

G R A D U A T I O N / E N G A G E M E N T P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 4, 2012 2:06:05 PM EDT

Subject: Follow up from June 2nd

Hi Dianna, so great that you wrote! I have a big note in the kitchen saying "Call Dianna". Ursula was wonderful at the party, and I wanted to rant and rave about her for a while. She makes a great presentation for a party of this style (it ended up being a daughter's graduation from medical school in combination with the same daughter's engagement party, so it was quite the event). Ursula was professional, efficient, and very friendly. Who could ask for more in a bartender? I wanted to make sure you knew this, because you know I'm kind of a fussy budget about service and attitude. They kept her madly busy during the party, and she probably told you that the party was aimed for 40 and we figured there were 65+ who showed up. We ran out of food for the first time in our careers, but luckily had made luncheon for the following day for the same client, so we dragged that out and fed the hungry hordes. I don't believe Ursula got any food; we sure didn't. She was still there when we left at 8:30, looking busy. She did a fantastic job!

Look forward to working with you again in the future, and you know that I will request Ursula.

My best,
Judy



Dear Paul,
Thank you for a job well done and help
setting up. We look forward to seeing you
again next year.

Sincerely,
Michelle Gayford-Cannon
Roxbury Parent & Board Mbr.

S T . J O H N ' S P R E P R E U N I O N

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 7, 2012 9:13:57 AM EDT

Subject: July 22nd invoice

Thank you Dianna!

Everything went great on Tuesday here. The bar was quiet since we had to move the function inside. Tina as always was fabulous!

Thank you

Seaneen

H O L Y T R I N I T Y 5 0 T H A N N I V E R S A R Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 5/14/2012 10:46:55 A.M. Eastern Daylight Time

Subj: Thank you!

Hi Dianna,

I just wanted to send a quick email to thank you so much for sending 4 of the best bartenders out there to our Gala on Saturday night. They were really awesome, self starters and so helpful throughout the evening. I hope they had a decent time with our crowd!

I look forward to working with you again sometime in the near future and will recommend you highly to my friends and associates!

Best regards,

Valerie Thayer

S H O W R O O M G R A N D O P E N I N G

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 8, 2012 10:38:20 AM EDT

Subject: Event June 7th

Dianna,

I just wanted to thank you for your help with our event.
The ladies were wonderful and professional and tons of fun!

Thank you!

Jill Piispanen

M I T A P P R E C I A T I O N E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 5/21/2012 3:52:32 P.M. Eastern Daylight Time

Subj: Follow up from May 19th, MIT

Hi Dianna,

They were great! Thanks so much, it really made a difference having professional bar-tenders there.

best,

Elizabeth

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Date: June 4, 2012 6:08:49 PM EDT

Subject: Follow up from May 31st

Dianna:

Once again, fabulous evening and Lisa was great! All went well, the client was pleased with everything as was I. Thanks again and I'll be in touch next time I need your services!

Cheers, Lisa

Lisa P. Rubin

Roses to Radishes Catering

FUNDRAISER - COVE ELEMENTARY SCHOOL

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 4/2/2012 2:35:29 P.M. Eastern Daylight Time

Subj: Follow up from March 30th, Cove Elementary School

The event was terrific and Tina and Judd could not have been more accommodating or friendly. Rally appreciate all the assistance.

Kathy

P R I V A T E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 3/19/2012 7:37:11 A.M. Eastern Daylight Time

Subj: Invoice and confirmation for March 17th

Dear Dianna,

Thank you for a successful party on Saturday evening. Tom was amazing and did a fine job! Just wanted you to know that Tom did great!

Sincerely,

Kathy Mooney

C O C K T A I L P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 3/5/2012 5:35:34 P.M. Eastern Standard Time

Subj: Follow up from March 3rd

Dianna,

The event was a terrific success, and Paul was outstanding. He arrived early, stayed late, and mixed hundreds of cocktails (he did not open one bottle of wine all night!). He also happens to be a very nice guy.

Thanks for all your help.

- Dave

David Dirks
Managing Director, Client Service
Mellon Capital Management
BNY Mellon Center, 34th Floor
201 Washington Street
Boston, MA 02108

NEW TOWN SCHOOL IN NEWTON

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 3/11/2012 10:12:36 A.M. Eastern Daylight Time

Subj: Invoice and confirmation for March 10th

Thank you for a wonderful service, our bartender Kim was awesome!

Jimena

E N G A G E M E N T P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 1/22/2012 6:27:26 P.M. Eastern Standard Time

Subj: Invoice and confirmation for January 21st

Paul did a great job, great guy, very helpful and a real asset at our party,
thanks for sending him.

Jim

MUSIC FESTIVAL



**LANESVILLE
MUSIC
FESTIVAL**

SEPT. 17TH

SATURDAY, 12:30 - 9:30 PM

ADMISSION BY DONATION

FEATURING

STEVE BRENNAN HOT TROT BLONDE
RICK SAINT GERMAIN & FRIENDS
WILD MAPLE RYAN, ORTOLANI & FLEMING
LISA MARIE & ALL SHOOK UP

**MARI MARTIN
& DIRTY LITTLE SECRETS**

DANCE PARTY!
8:30 - 9:30

EVENT VENDORS
SMOKIN' JIM'S BBQ • PLUM COVE GRIND
LCC • CAPE ANN BREWING CO.
RAFFLE, T-SHIRTS & MORE!

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Dear Diane,
Thank you for
coming through
for us at the
last minute.
was great.
You truly are
the best!
-The LCC Board

E N G A G E M E N T P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 1/22/2012 6:27:26 P.M. Eastern Standard Time

Subj: Invoice and confirmation for January 21st

Paul did a great job, great guy, very helpful and a real asset at our party,
thanks for sending him.

Jim

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 12/12/2011 1:28:14 A.M. Eastern Standard Time

Subj: Event December 11th

Dianna,

Paul was fabulous!!! We will definitely be using your services again.

Please tell him how easy he made this party go for us!

Thanks,

Wendy

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 12/12/2011 9:16:54 A.M. Eastern Standard Time

Subj: Holiday Party

Thank you Dianna. Tom was great.

Merry Christmas.

Lynn and David Coughlin

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 12/12/2011 2:29:54 P.M. Eastern Standard Time

Subj: Event December 6th

Hi Dianna,

Tom was great! He is very organized and friendly, loved having him back this year!

Thank you! Enjoy your holidays!

Michelle Boyle

Equity Office Properties

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 12/21/2011 4:46:00 P.M. Eastern Standard Time

Subj: Event December 16th

Dianna,

Magdi was very helpful and did a great job. Have a wonderful Christmas.

Fr. Tim

H O L I D A Y P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 12/6/2011 5:02:44 P.M. Eastern Standard Time

Subj: Event December 3rd

Hello Diana,

I wanted to thank you for all your help with getting Paul to work as bartender for our party on Saturday night. He was a great guy and did an exceptional job for us. I appreciate all his attention to detail and his ability to blend in with the crowd. I am very pleased that you recommended Paul for our party which turned out perfectly all the way around.

Also, I want you to know that I appreciate all the advice and help that you gave to me. When there is another party our house, I will be calling you for sure.

Thank you so much and have a great holiday and the best of New Year's in 2012.

Please give my best to Paul as well.

Thank you
Dennis

F U N D R A I S E R

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 12/1/2011 8:31:35 A.M. Eastern Standard Time

Subj: Event November 30th

Dianna

Great job last night!

I appreciate the fine job! Really made the event special.

Happy Holidays,

Greg

B I L L E R I C A H O L I D A Y F E S T I V A L

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 11/21/2011 5:21:12 P.M. Eastern Standard Time

Subj: Event November 18th

Tom, Dylan and Regis were fantastic!

I worked with Tom and he was spectacular...again, Dianna, thank you!

Happy Thanksgiving!

Bob

D A N C E P A R T Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 11/14/2011 8:32:58 P.M. Eastern Standard Time

Subj: Event November 11th

Hi Dianna,

Everything was great! Steve was great!

Thanks for following up and thanks for everything.

Jen

R E U N I O N

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 10/4/2011 11:04:11 A.M. Eastern Daylight Time

Subj: Customer service follow-up from September 30th, The Depot

Hi, Dianna ~

I continue to get rave reviews about our party on Friday night at the Depot. Regis was professional, pleasant and the perfect person for the job. I was very glad that we used the drink ticket method. It worked smoothly and made things easier for Regis, I'm sure.

I would certainly recommend your company to others looking for bartending services.

Best regards,

Claire Bertucci

A N N I V E R S A R Y

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 10/24/2011 6:07:54 P.M. Eastern Daylight Time

Subj: Follow up from October 22nd

Everything was great and he did a great job - setting up the bar and making it look attractive and serving everyone.

Henny Wolland

S C O T T B R O W N P O L I T I C A L E V E N T

To: Dianna Kinosian <BostonsBestBar@aol.com>

Sent: 9/12/2011 4:15:33 P.M. Eastern Daylight Time

Subj: Follow up from this past weekend

Dianna:

Judd was fantastic. Everything went wonderfully and I thank you very much.

It was great to work with you and will recommend and call you for any future events.

Kirsten