

From: "Pattison, Todd" <pattison@fas.harvard.edu>

Date: February 11, 2013 11:45:43 AM EST

To: "'BostonsBestBar@aol.com'" <BostonsBestBar@aol.com>

Subject: RE: Customer follow up from February 7th...

Hi Dianna,

Things went very smoothly and Tom was perfect – several people commented on how good he was.

I would book you again in a heartbeat!

Thanks,

Todd