

From: nancy dignan <nancybdignan@gmail.com>

Date: March 4, 2013 12:35:16 PM EST

To: BostonsBestBar@aol.com

Subject: Re: Customer service follow up on March 1st...

Dianna,

Sean and Paul were both great! Love working with your bartenders as they are all friendly, professional and clean up afterwards. You are our "go to" bartenders and will gladly recommend BBB to others.

Nancy

From: nancy.dignan@verizon.net

To: BostonsBestBar@aol.com

Sent: 2/9/2011 12:15:40 P.M. Eastern Standard Time

Subj: our fabulous bartenders

February 9, 2011

Dear Dianna,

I'm sorry that I have not been able to respond to your call sooner but want to thank you for all of your help in making our Books In Bloom Fundraiser a success.

The two bartenders, Kim and Tom, were friendly, professional and set up with plenty of time, and broke down quickly at the end of the night. We could not have asked for better.

Please feel free to use our organization as a reference. Should we have another party and need bartenders, we would most definitely call you again.

Sincerely,

Nancy B. Dignan

President, Friends of Belmont Library